

Fusion3

EDGE 3D Printer

F200 3D Printer

**TROUBLESHOOTING:
DOWNLOADING THE CONSOLE LOG**

Revision 6/25/2025

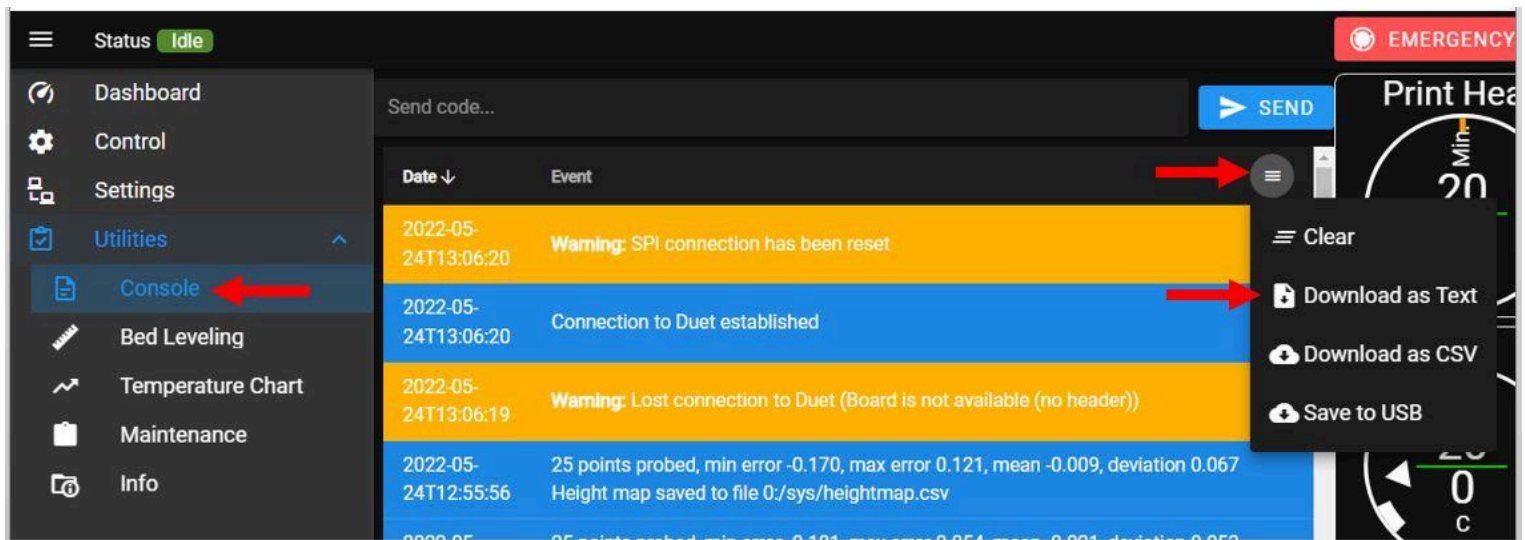
HOW TO DOWNLOAD THE CONSOLE LOG ON THE EDGE & F200

INTRODUCTION

The console history log is a powerful diagnostic tool to aid in troubleshooting and repairing your EDGE or F200 printer, should something go wrong. On these printers, the console history is persistent between power cycles. In other words, if you power your printer off and back on, the events and messages that were previously in the console will still be there.

IF YOUR PRINTER IS ON YOUR LOCAL NETWORK

1. Navigate to your printer's IP address on your local network.
2. In the menu on the left side, click on "*Utilities*" and then "*Console*".
3. Local the menu icon in the top right hand corner of the console window. Click on it.
4. Click on the "*Download as Text*" option.



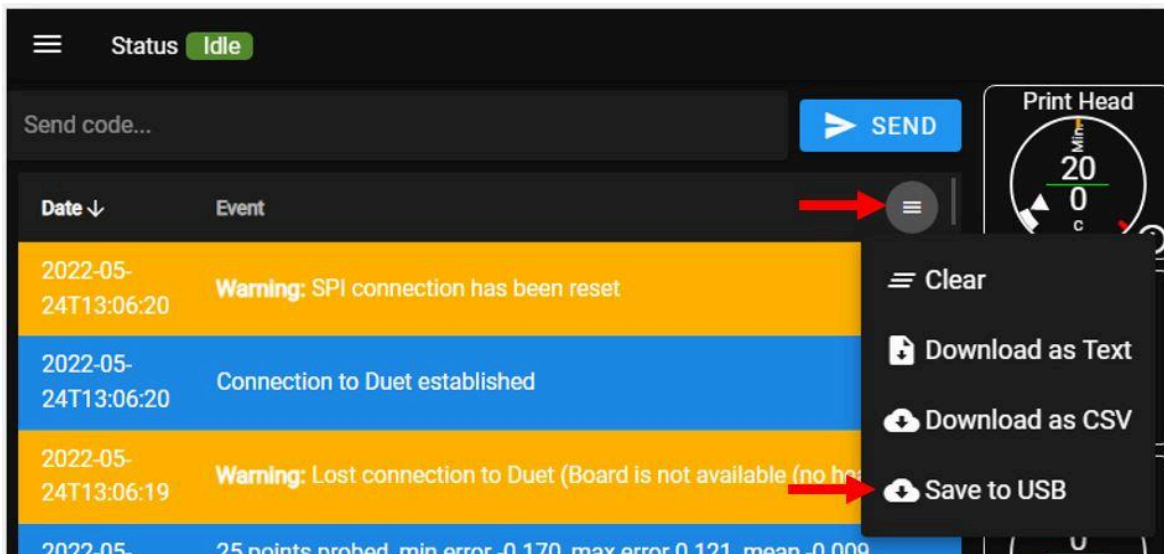
5. A .txt file of your console log will be downloaded to your computer.

IF YOUR PRINTER IS NOT ON YOUR LOCAL NETWORK

1. Insert a USB drive into the USB port on the front of EDGE (or the rear of the F200).



2. On the LCD, navigate to the *Utilities > Console* screen.
3. Locate the menu icon in the top right hand corner of the console window. Press it.
4. Select the "Save to USB" option.



NOTE: You may not see the "download as text" and "download as csv" options on your LCD. This is normal.

5. You'll see a "M3002: Log file copied" message appear in the console.
6. Wait at least 3 seconds, then remove your USB drive and transfer it to your PC.
7. Open the USB drive on your PC and locate the "consoleHistory.txt" file.